



## **TITLE: Employees Bolt When Supervisors Make These Five Mistakes**

### **SUMMARY**

Research consistently demonstrates that frontline leaders are significant in the success of a work team. The supervisor's approach to leading does make a difference to people. All workers have basic needs. They may thrive or wither depending on whether those needs are met in the workplace. If those needs are not met, employees are a flight risk. The key to solving this puzzle is the supervisor.

The supervisor who understands, and can meet, an employee's essential needs has a strong foundation. The supervisor who can demonstrate empathy builds on that strength. The supervisor who communicates with clarity, consistency, and respect has the goods to create a lasting team.

### **LEARNING OBJECTIVES**

Participants will:

- Grasp the deeply powerful, and often untapped, influence in frontline leaders
- Understand five key action steps that supervisors can take to build loyalty, trust, and longevity
- Take away practical tools to grow competence and confidence in key leader competencies

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